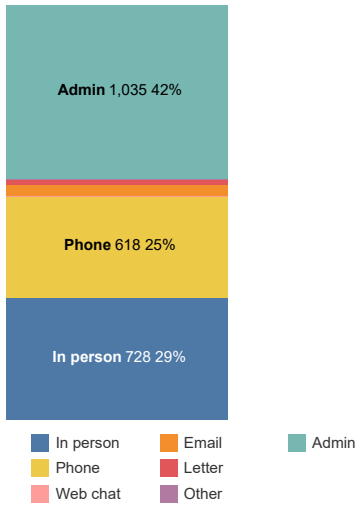


Summary

Clients	423
Quick client contacts	
Issues	2,163
Activities	2,485
Cases	639
Outcomes	
Income gain	£252,007
Debts written off	£8,400
Repayments rescheduled	£192
Other	£2,340

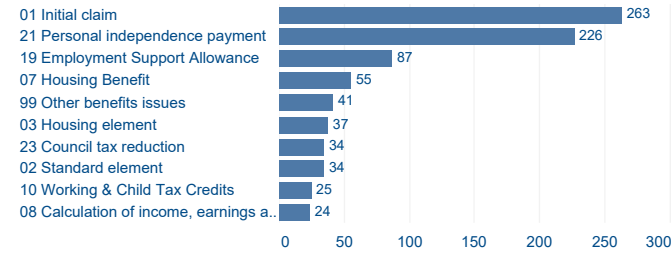
Channel



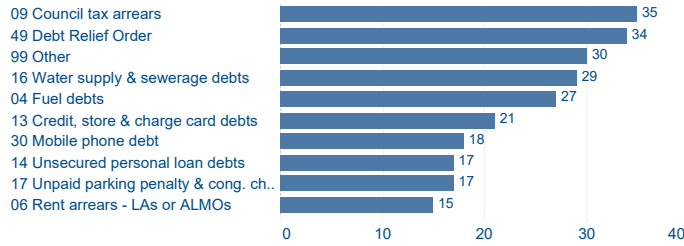
Issues

Issues	Clients
Benefits & tax credits	167
Benefits Universal Credit	117
Consumer goods & services	16
Debt	85
Discrimination & Hate & GVA	9
Education	1
Employment	30
Financial services & capability	29
Health & community care	11
Housing	87
Immigration & asylum	24
Legal	32
Other	148
Relationships & family	37
Tax	9
Travel & transport	7
Utilities & communications	26
Grand Total	2,163

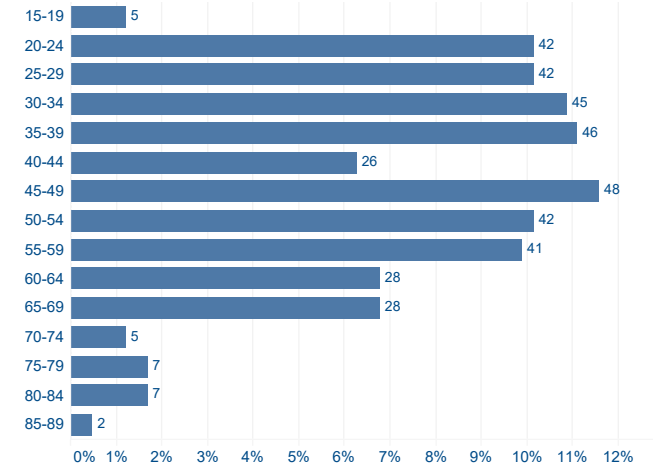
Top benefit issues



Top debt issues



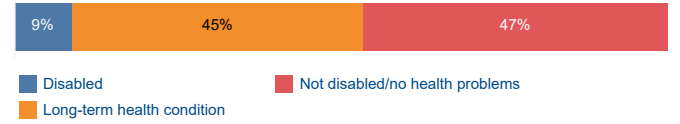
Age



Gender



Disability / Long-term health



Ethnicity

