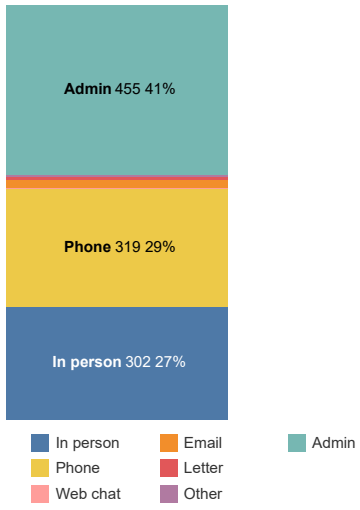


Summary

Clients	236
Quick client contacts	
Issues	1,216
Activities	1,113
Cases	335
Outcomes	
Income gain	£159,034
Debts written off	£10,587
Other	£8,832

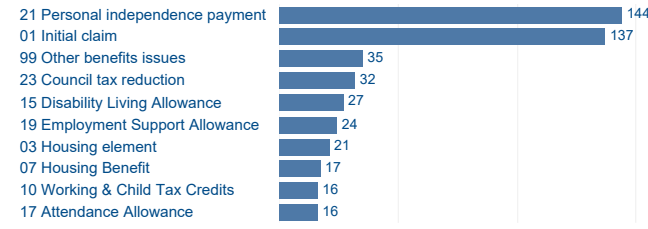
Channel



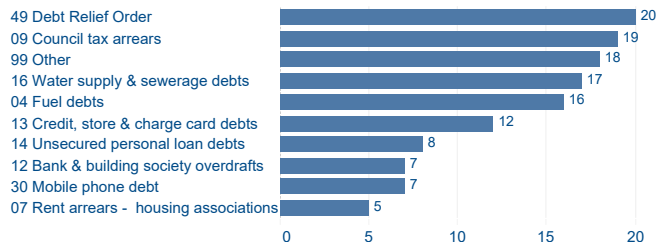
Issues

Issues	Clients
Benefits & tax credits	101
Benefits Universal Credit	55
Consumer goods & services	20
Debt	38
Discrimination & Hate & GVA	9
Education	1
Employment	31
Financial services & capability	12
Health & community care	8
Housing	35
Immigration & asylum	6
Legal	14
Other	75
Relationships & family	26
Tax	7
Travel & transport	10
Utilities & communications	22
Grand Total	1,216

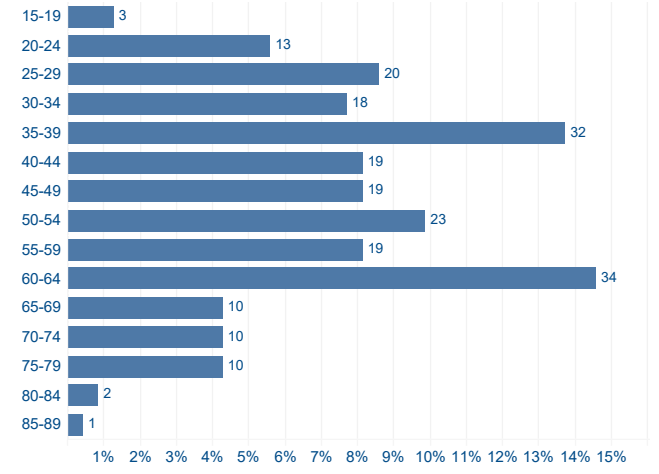
Top benefit issues



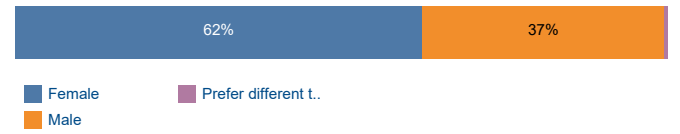
Top debt issues



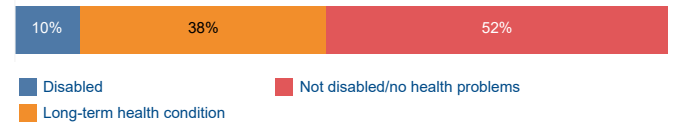
Age



Gender



Disability / Long-term health



Ethnicity

